SwiftHeat UK Group Ltd
45 Heol Hensol. Beddau. Pontypridd. CF38 2LP
Registered in England & Wales – 16324457
Tel: 0800 043 3464

CUSTOMER DETAILS REMOVED

Our Ref: [redacted]

Ref: REPAIR INSTALLATION & BOILER MANAGEMENT CONDITION REPORT

Customer: [redacted]
Property: [redacted]
Telephone: [redacted]
Email: [redacted]

Appliance: Navien LCB 700 oil-fired heat-only boiler
Quotation reference: [redacted]
Repair completion date: [redacted]
Contractor: SwiftHeat UK Group Ltd

1.0 PURPOSE OF THIS REPORT

This report records the repair undertaken to the boiler's air pressure switch, the additional hose defect identified during the work, the remedial action completed and the reported post-repair operating condition. It also confirms payment, the separate installation guarantee and the proposed aftercare arrangements.

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CONTINUATION SHEET 1: REPAIR INSTALLATION & BOILER MANAGEMENT CONDITION REPORT

2.0 AGREED REPAIR SCOPE

The agreed project comprised the removal of the existing air pressure switch and the supply and professional installation of one replacement air pressure switch.

The scope also included testing and commissioning the boiler following the repair, completing the required operational checks in accordance with the manufacturer's instructions, prescribed repair procedures and applicable operating standards, and explaining the completed repair and test results during the customer handover.

3.0 ADDITIONAL DEFECT IDENTIFIED

During the air pressure switch replacement, the hose connected to the switch was found to have deteriorated and split.

This represented an additional defect requiring attention alongside the originally specified switch replacement. The damaged hose was replaced during the repair.

The accompanying photographs document the condition of the original hose and show the repair work and replacement installation.

4.0 REPAIR WORK COMPLETED

The following work was completed:

- Removal of the existing air pressure switch.
- Supply and professional installation of one replacement air pressure switch.
- Identification and replacement of the deteriorated and split hose connected to the air pressure switch.
- post-repair testing, commissioning and optimisation of the boiler.

The repair project was completed on [redacted].

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CONTINUATION SHEET 2: REPAIR INSTALLATION & BOILER MANAGEMENT CONDITION REPORT

5.0 COMMISSIONING AND OPERATING CONDITION

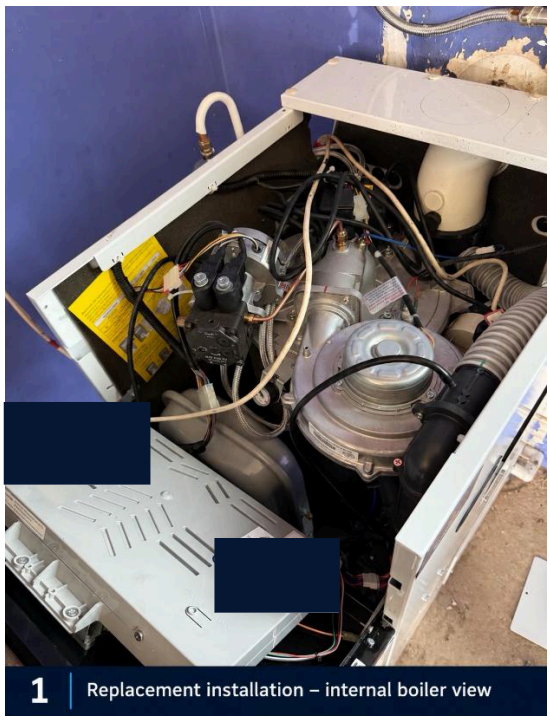
Following replacement of the air pressure switch and associated hose, the boiler was commissioned and optimised. SwiftHeat UK Group Ltd confirms that the boiler was returned to operation following the repair, with satisfactory heat delivery across the operating settings checked.

This report records the confirmed operational outcome. Numerical combustion readings, pressure measurements, temperature readings and a measured efficiency percentage are not reproduced within this report.

6.0 PHOTOGRAPHIC AND VIDEO RECORD

Photographs and video footage were recorded during the work to support the repair record. These show the deteriorated hose, work being carried out, the boiler's internal assembly and views following the replacement installation.

The visual record supports the description of the work undertaken and should be retained alongside this report and the associated project documentation.



1 | Replacement installation – internal boiler view

2 | Engineer carrying out the repairs

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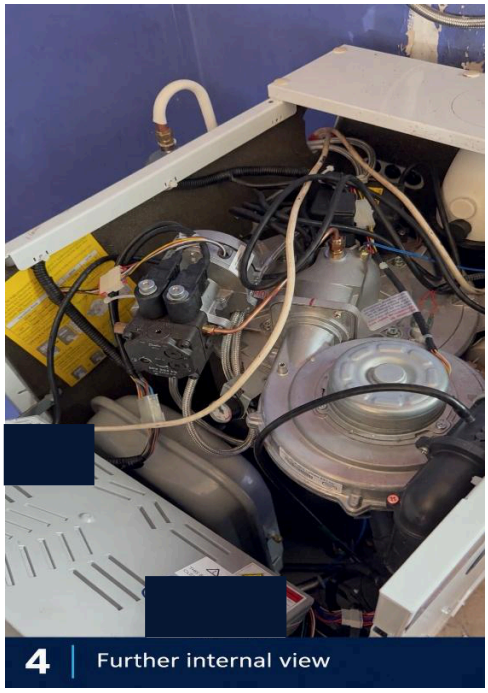
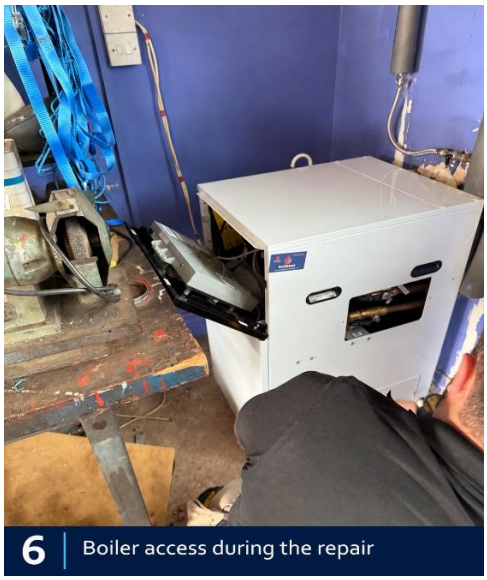
CONTINUATION SHEET 3: REPAIR INSTALLATION & BOILER MANAGEMENT CONDITION REPORT

6.0 PHOTOGRAPHIC AND VIDEO RECORD CONTINUED

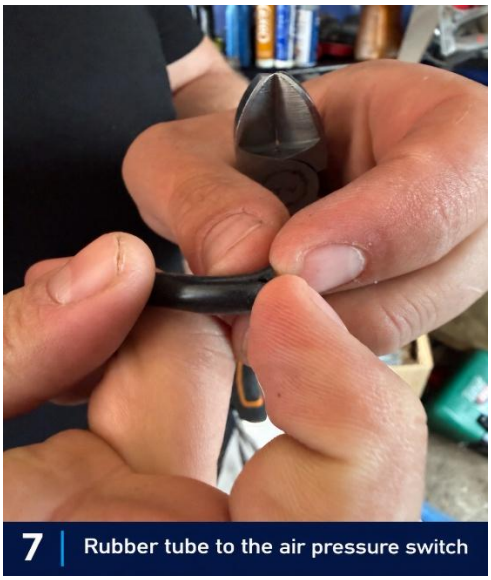


4 | Further internal view

5 | Work at the boiler casing



6 | Boiler access during the repair



7 | Rubber tube to the air pressure switch

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CONTINUATION SHEET 4: REPAIR INSTALLATION & BOILER MANAGEMENT CONDITION REPORT

Replacement installation — internal boiler view

7.0 PRICE AND PAYMENT CONFIRMATION

CUSTOMER PAYMENT DETAILS REMOVED

8.0 SEPARATE 12-MONTH INSTALLATION GUARANTEE

A separate 12-month installation guarantee is provided by SwiftHeat UK Group Ltd for the repair and installation work carried out as part of this agreed project.

The guarantee covers our workmanship, subject to the terms and conditions stated in the separate guaranteed certificate. Please retain the certificate with this report and your payment documentation.

9.0 AFTERCARE AND FUTURE SERVICING

Dear [redacted],

We will be in touch with you in [redacted] to ask whether you would like us to carry out the service and maintenance of your Navien LCB 700 oil-fired heat-only boiler.

We would be happy to provide this service and continue looking after your heating system. We will contact you approximately one month before the proposed visit to agree a convenient appointment and arrange access to your property.

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CONTINUATION SHEET 5: REPAIR INSTALLATION & BOILER MANAGEMENT CONDITION REPORT

Thank you for your business and for placing your trust in SwiftHeat UK Group Ltd. We value you as a customer and look forward to supporting you with your boiler and heating requirements for many years to come.

Thank you again for your business and for choosing SwiftHeat UK Group Ltd. We value you as our new customer and look forward to looking after your boiler and heating system for many years to come.

We were delighted to complete the installation for you, [redacted]. Thank you again for placing your trust in us. If you have any questions about your boiler, controls or aftercare, please call us free on **0800 043 3464**.

Yours sincerely,

SIGNATURE REMOVED

Tristan Jones
Managing Director
0800 043 3464
SwiftHeat UK Group Ltd
Keeping Homes Warm Across Wales

Call / WhatsApp: 0800 043 3464 **Email:** info@swiftheatuk.co.uk **Website:** cardiffswiftheatuk.co.uk **Gas Safe Registration:** 978273 **Company Registration:** 16324457 | 45 Heol Hensol, Beddau. CF38 2LP.

Winner — Wales Boiler Installer and Heating Contractor of the Year 2026
Wales Energy Efficiency Awards

Special Commendation — UK Boiler Installer and Heating Contractor of the Year 2026
UK National Energy Efficiency Awards